FAQs for Online Auction System

1. **How do I register with the Land Auction system (e-bid) of MIDC?**
   Click on the 'User Manual' tab on the website and refer to the user manual pdf for step by step registration process. Click on the following link to view the user manual:
   http://ebid.midcindia.org/eproc/Downloads/Registration-Guidline.pdf

2. **Who is allowed to participate in the e-bid?**
   The types of applicants that are allowed to participate are: Proprietors, partnership firms, private Ltd./Public Ltd./LLP or any other legal entity, proposed private Ltd./Public Ltd./LLP or any other legal entity, co-operative society, public trust, central government/state government organization.

3. **Where will I find the list of land available for e-bid?**
   Click on the 'View Auctions' Tab and a list of auctions with their corresponding industrial areas and plot details are displayed. You can search the land based on industrial area name.

4. **Where will I find the documents for a particular e-bid?**
   When the user clicks on a particular e-bid, a page opens that displays the details of the e-bid, the e-bid document and plot map are available for download.

5. **How do I place a bid in an e-bid?**
   Refer Section 4 from the User Manual for a step wise understanding of the bidding process. Click on the link below to view the user manual:
   http://ebid.midcindia.org/eproc/Downloads/Registration-Guidline.pdf

6. **What are the pre-requisites for submission of bids on MIDC e-bidding portal?**
   Refer to the Section 3 of the user manual uploaded on the portal. Click on the link below to view the user manual:
   http://ebid.midcindia.org/eproc/Downloads/Registration-Guidline.pdf

7. **Do I have to pay anything to participate in an e-bid?**
   Yes. The supporting fee, processing fee and EMD amount has to be paid as mentioned in the tender document.

8. **Can I retract or change a bid in the e-bid?**
   Yes. The details can be edited and the bid amount can be changed multiple times before the last date and of submission of the bid.

9. **Will I be notified at different stages of the e-bid process?**
   Yes. An SMS and an email will be sent to your registered credentials.

10. **How can I track all my bids?**
    All the successfully registered users can track their bids in their respective user IDs.

11. **Is installation of digital signature on the machine mandatory?**
    Yes. Procurement of digital signature key and installation of the digital signature is a pre-requisite for participating in the e-bid.

12. **What is the mode of payment for the e-bid process?**
    The payment mode is online payment via internet banking, debit card, credit card, RTGS/NEFT as per the terms of the e-bid.

13. **Is part payment allowed?**
    No. Part payment is not allowed.

14. **How can I contact you if my query isn't answered here?**
    Click on the 'Contact us' tab on the website where all contact details are displayed.